

## FRASER MUSIC STUDIO TERMS AND CONDITIONS

Effective from Term 3, 2026. By paying your invoice, you agree to the following terms and conditions:

### 1.0 TUITION FEES

- 1.1 Piano and theory lessons will take place 41 weeks of the year.
- 1.2 Lessons will take place on public holidays unless otherwise indicated.
- 1.3 Fees will be invoiced on a Studio term basis.
- 1.4 All fees are due by week two of the Studio term. Any late payments will incur a \$10 fee per week until the fees are paid.
- 1.5 Fees will be reviewed on an annual basis and at least four weeks' notice will be given of any changes to fees.
- 1.6 No tuition refunds or transfers to another child will be issued.

### 2.0 TERM DATES

- 2.1 Term dates will follow NSW public school terms except for:
  - 2.1.1 Term 1 which will begin up to two weeks before the start of term.
  - 2.1.2 Term 4 which will end 1 week before the end of term.
- 2.3 Lessons begin the Saturday before school returns and include pupil-free days. Term dates are listed on the Studio website.
- 2.4 Notice of any variation to term dates will be given before the calendar year commences.

### 3.0 MISSED LESSONS - ILLNESS

- 3.1 Private lessons missed due to illness will be made up during the current term, provided advanced notice and a doctor's certificate dated the day of the lesson is provided.
- 3.2 Advance notice includes:
  - 3.2.1 Morning lesson - contact your teacher before 7:00am on the day of your lesson.
  - 3.2.2 Afternoon lesson - contact your teacher before 2:00pm on the day of your lesson.
  - 3.2.3 Saturday afternoon lesson – contact your teacher five hours before your lesson time.
- 3.3 Group theory lessons will be made up during another scheduled group theory time.
- 3.4 Students who have any cold-like symptoms are not permitted to attend the Studio and should request an online lesson. Refer to the Studio Health and Wellbeing Plan for more information.

### 4.0 MISSED LESSONS - SCHOOL COMMITMENTS/ HOLIDAYS

- 4.1 Students will only be given one makeup lesson per term for lessons missed due to either school commitments or holidays.
- 4.2 Students must give a minimum of two weeks' notice for lessons that will be missed due to school commitments or holidays.
- 4.3 The student must provide a copy of the letter from the school indicating the date of the commitment.

### 5.0 MAKEUP LESSONS

- 5.1 Lessons will be made up in the current term and only if a mutually convenient time for both the teacher and the student can be arranged.
- 5.2 No lessons will be made up in the school holidays.
- 5.3 Makeup lesson times cannot be rescheduled.
- 5.4 Students who cancel their makeup lesson will not be offered another makeup lesson.

### 6.0 MISSED LESSONS – TEACHER CANCELLATION

- 6.1 Any lessons cancelled by the teacher will be made up in the current term.
- 6.2 In exceptional circumstances, the teacher may refund the missed lesson. This is at the sole discretion of the teacher.

### 7.0 EXAMS

- 7.1 No student under 18 will be entered for a piano or theory exam without the consent of the parent/guardian.
- 7.2 No student over 18 will be entered for a piano or theory exam without the consent of the student.
- 7.3 Studio teachers will recommend an examination suitable for each stage of the student's progress. The timing of that exam should be accepted by the student and parent/guardian.
- 7.4 Students who wish to sit for a Certificate or Diploma examination must agree to and sign the Certificate and Diploma Terms and Conditions.

### 8.0 DISCONTINUATION OF LESSONS

- 8.1 Studio teachers reserve the right to discontinue lessons for any reason, including but not limited to lack of practise, unpaid fees, frequent absences from lessons, behavioural issues, failure to comply with Studio policies by either the parent/guardian or student and destruction or damage to Studio property.
- 8.2 Four weeks' notice is required if the student decides to discontinue their lessons.
- 8.3 When less notice is given, you will be charged a fee of up to four weeks' notice or part thereof.
- 8.4 No refunds will be given should the student terminate lessons before the end of the term.

### 9.0 POLICIES

- 9.1 All parents, guardians, and students over 18 are expected to read and abide by the Studio Code of Conduct, the Health and Wellbeing Plan and the Child Safe Policy.
- 9.2 The Terms and Conditions, Certificate and Diploma Terms and Conditions, the Code of Conduct, Health and Wellbeing Plan and Child Safe Policy can be found on the website [www.frasermusicstudio.com.au](http://www.frasermusicstudio.com.au)